

FALLON & BYRNE

Catering FAQ's



FALLON & BYRNE

Ordering and booking

Ready to order? Click the “[Order Here](#)” button at the top of our catering page to place your catering order yourself, directly through our ordering system.

Need help with your order or event? Call us on 01 472 1010 or email office@fallonandbyrne.com.

How far in advance should I book my catering event?

BOOK EARLY TO ENSURE AVAILABILITY

Standard orders: at least 48 hours in advance | Late orders: by 12:00pm the day before (subject to availability) | Some menu items may be unavailable for next-day orders.

What types of events do we cater?

Office lunches | Family gatherings | Special Occasions | Corporate events
Private dinners | Product launches | All types of celebrations

How is the food delivered? Is it hot or cold?

ALL CATERING IS DELIVERED COLD FOR FOOD SAFETY REASONS

Customers must warm up before serving following the instructions on the label. Consider this when ordering for locations without heating equipment.

All catering is delivered in non-reusable packaging, which can be safely disposed of at your premises after use.

What is the portion size for catering?

Mains, sides and salads are portioned to serve 8 to 10 people.

FALLON & BYRNE

Do you accommodate dietary restrictions and special requests?

We carefully consider and accommodate all dietary requests within the options of our menu, so every guest has a memorable experience.

Do you offer custom menu options?

Our menus are flexible. We don't offer fully custom dishes, but we're happy to adapt existing items to suit your event's theme or dietary needs. Just tell our team your preferences.

Delivery

- We deliver throughout Dublin City, Monday to Saturday.
- Delivery orders must be placed at least 48 hours in advance.
- Deliveries arrive within a 1-hour window. For a scheduled time of 12:00 PM, your order may arrive any time between 11:30 AM and 12:30 PM.
- We do not currently offer catering delivery outside Dublin.

Collection

You can collect your order from our Exchequer Street store at an agreed time. Just let us know when ordering.

Changes and cancellations

Small orders can be changed or cancelled up to 48 hours before your delivery or collection date.

For any changes or cancellations, please contact us as soon as possible.

Payment

Payment must be made in full before the event. You can pay directly through our ordering platform, powered by Stripe.

Alternative payment methods:

- Credit and debit cards over the phone
- Bank transfers
- Corporate accounts may be eligible for invoicing on request.